



CONTRACT FOR STANDARD PARTIES AND EVENTS

Email: everafterstorybook@gmail.com

We truly appreciate you choosing Ever After Storybook Entertainment for your celebration! To help ensure the best possible experience we ask you to adhere to the following:

Parking:

We require at least one reserved parking space within a short walking distance to the event (preferably not immediately in front of the party or event in order to keep character integrity). If a performer cannot find adequate parking, they will contact you in order to find their reserved parking spot. We will charge the client for any parking fees incurred. (For event spaces hiring us for more than 2+ hours we require a green room to change in)

Client Communication:

Clients or event coordinators are expected to have a constant form of communication at all times. We require a working phone number. Often we will email, call or text you to make arrangements of the booking and to make confirmations. We will always call or text to let you know once we are en route to the event, and call again to inform you that we have arrived.

Liability:

Ever After Storybook Entertainment cannot be held responsible for accidents, allergies related to crafts, face painting or temporary tattoos, injuries to party guests, or property damage. We will try our best to be safe and clean, yet entertaining. If you know someone at the event has an allergy, disability or restriction, please let us know and we will happily accommodate.

Performer Safety:

Performers of Ever After Storybook Entertainment have the right to refuse any booking if they feel as if the event were unsafe or inappropriate for them. They have the right to refuse to enter any home or venue if they feel it is unsafe. During the event, they may leave without the client being refunded (if they were compensated) if they feel they are being harassed or due to inappropriate behavior, or any reason that is stated in our policies and contracts.

Exclusivity:

Ever After Storybook Entertainment **will not** work with costumed characters not associated or hired by our company, unless the event coordinator or client has talked to and agreed upon any exceptions with us. This includes other companies or businesses, volunteers, family or friends, etc.

Guests:

While an attendant will attend each event to ensure the safety of all of our characters. Guests that arrive late may join the event at whatever point it has progressed to in order to provide the least amount of disruption to the event.

If having an outdoor or pool event, we request that all guests be dry before interacting and taking photos with our characters to ensure our costumes remain in top condition. We also ask that there is no food or drink allowed in photos to avoid accidents, that all pets be put away before events, and that there is no smoking around the characters. We reserve the right to refuse pictures with guests for any reason.

Timing:

Our performers will only be at an event for as long as they were booked for, or for an agreed upon time. We may be able to negotiate, but it is very rare we will be able to do so. If a performer arrives on time but is asked to wait by the client or event coordinator, their end time will remain the same. We are not responsible for lost time if our performers arrive on time and then are asked to wait.

Cancellations & Rescheduling:

In the case of inclement or unforeseen weather, circumstances, illness, emergencies etc. for performers, we will give notice in a timely manner and be happy to reschedule your event and make up for it best we can if possible. If you must postpone your event we will try our best to accommodate your needs. And will work with any rain dates.

Damage:

We understand that accidents may happen, or that costumes are worn down after each party, and the client will not be charged for these minor occurrences. However, the client or event coordinator may be held responsible for excessive damage done to costumes, supplies or any property of Ever After Storybook Entertainment

Behavior of Children & Guests:

Client or event coordinator is responsible for the behavior of all their guests. If a child is acting unruly or disruptive (children that are also ruining the magic), our performer may ask a nearby adult to calm or remove them from activities or the event for a while. If a child does anything that could be harmful (jumping, shoving, pulling etc), and it cannot be controlled at that moment, the performer has the right to remove herself from the event for some time until the child has calmed down or has been removed, for safety reasons.

Behavior of Adults:

If any inappropriate/harassment behavior from guests or employees at a venue should occur. The offender will be given a polite warning or be asked to be removed from the area. A performer reserves the right to leave a party or event due to inappropriate/unsafe behavior from adults, or if they are in an unsafe environment, if they feel the need to.

Customer Terms & Agreements:

By booking with us, it is assumed you have read these policies and agree in its entirety. If you do not wish to have your event photos posted on our website, social media or advertising, please let us know beforehand. Otherwise, we have the right to use your photos for these purposes, unless an individual parent or guardian at the event does not want photos of themselves or their children used. We will never use any full names or disclose other personal information along with the photos. If there is a photo that is from your event and you would like it taken down, please let us know and we will accommodate your request as soon as we can. When booking with us and paying your deposit fee it is assumed you have read and agreed to the entirety of this contract and all of our policies. Please ask for clarification (if needed) before booking your event. Thank you.

I/we, the undersigned do hereby indemnify and agree to release Ever After Storybook Entertainment , and all associated persons, from liability for any accident or injury sustained during the time spent with Ever After Storybook Entertainment for this event or related activities. I grant permission for myself and/my children to voluntarily participate in activities related to the event. I have advised the guests of this party and their parents that photos may be taken by Ever After Storybook Entertainment and used strictly for the purpose of Ever After Storybook Entertainment I/we will not make a claim against or sue Ever After Storybook Entertainment.

I understand and agree to all terms of this contract.

Client Signature: _____ Date: _____

We thank you in advance for your cooperation in these matters. We look forward to celebrating with you!

If you believe your character(s) did exceptionally well, gratuity is always appreciated.